



# Belnet – Advanced Mail Security

FortiMail overview – Information Session

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## Email is THE critical threat vector

#### **Malware**



- Targets unskilled users therefore often volumetric attacks
- Use of social engineering techniques to get users to open email and execute malware
- Some zero day, mostly a numbers game
- 92.4% of malware is delivered via the email vector\*

#### **Phishing**



- Targets an interest group, organization or individuals (spear phishing) within the organization
- Customised content based on user interests or role
- Often targeted at C-levels (whaling)
- Zero-day malware or social engineering to divulge financial or credential information
- 4% users click on malicious attachments or links in such mails\*

#### Compliance & Data Loss



- Sending of Personally Identifiable Information (PII) via Email
- Sending of corporate confidential information out of the organization
- Corporate espionage
- Failure to encrypt sensitive emails
- Failure to backup/save/archive emails to comply with corporate standards
  - IRS 7 years
  - PCI 1 year
  - State depts 3 years
  - HIPPA 6 years

#### **Email Based Threats**

<sup>\*</sup> Source: Verizon 2018 Data Breach Investigations Report





phishing scam



## It's about your ...

- Money
- Reputation
- Productivity
- Confidential data
- Identity



### Infizierte E-Mails greifen Medien an

Deutsche Medienunternehmen und Organisationen in der Chemiewaffenforschung sind

Ziel eines professionellan Cub naviffa gazzardan Zwai Dataianhänga dia jatat mit threat post

Namen bekannt sind













Cloud Security

### Phishing Campaign Steals Money From **Industrial Companies**



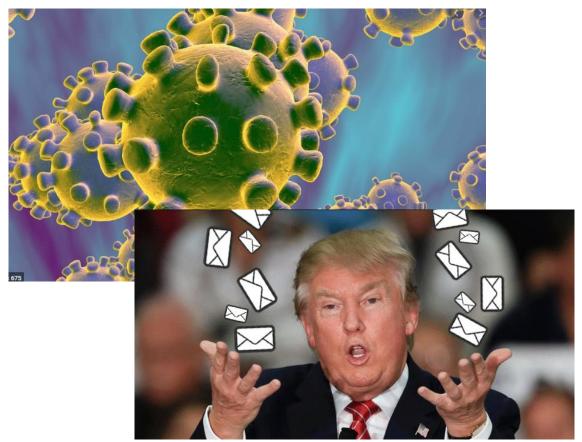


ThreatList: Spa



## Spam – Exploiting headlines and fear





https://fortiguard.com/resources/threat-brief/2020/02/07/fortiguard-threat-intelligence-brief-february-07-2020



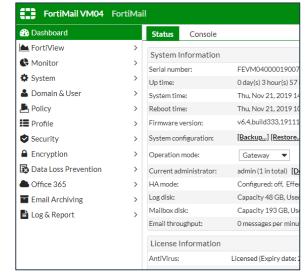
# **FortiMail**





### FortiMail Overview

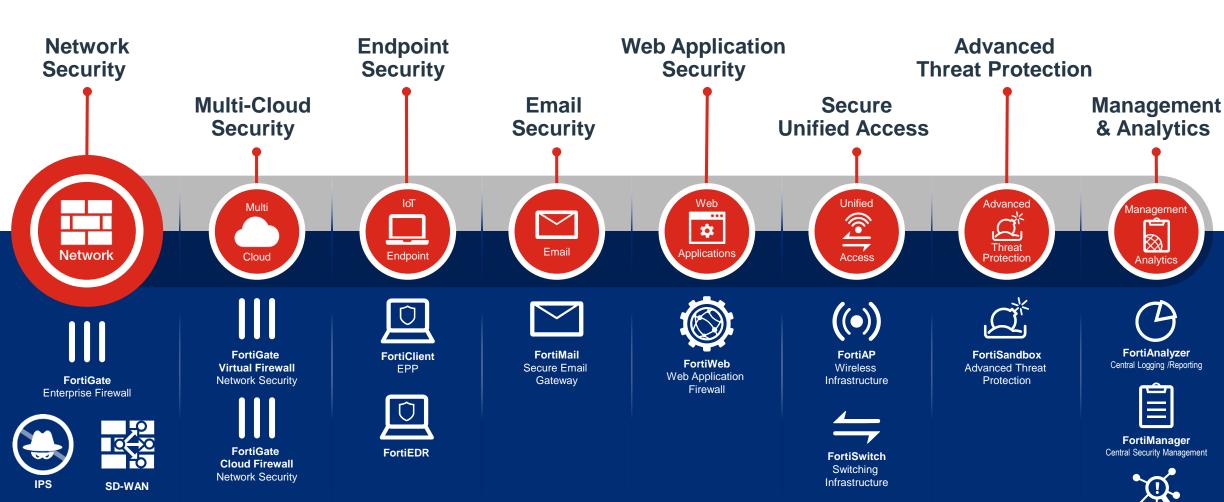
- Consolidated email security platform to prevent threats and data loss in a single high performance appliance
  - Top-rated email threat prevention
  - Enterprise class anti-virus and anti-spam solution
  - Advanced threat prevention integration with FortiSandbox
  - FortiGuard Labs security services
  - Advanced features such as Identity Based Encryption, Content Protection and Archiving
  - Intuitive







## FortiMail: part of a complete Network Security Solution



**FortiSIEM** Security Information & **Event Management** 

SWG

**VPN** 

**FortiCASB** 

## **Protection from Email-based Threats**

### **Primary Challenges**

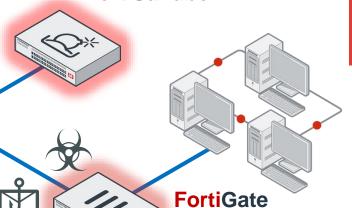
Email common entry point for attackers

Spam, attachments, phishing

Targeted attacks

Compliance, privacy and data control Users are major contributing factor to risk

#### **FortiSandbox**



#### Solution

#### FortiMail Email Security

- Inbound and outbound threat protection
- Content protection and encryption
- FortiSandbox integration

#### Advantages

- 56 consecutive VBSpam awards
- 44 VB100 awards
- Highest performance in industry



**FortiAnalyzer** 









**Email Server** 

## FortiMail is Rigorously Tested









Recent update:

https://selabs.uk/download/enterprise/essp/2020/mar-2020-essp.pdf

#### Fortinet FortiMail

SC rate: 99.98% FP rate: 0.00% Final score: 99.98

Project Honey Pot SC rate: 100.00%

Abusix SC rate: 99.96% Newsletters FP rate: 0.0% Malware SC rate: 100.00%

Speed:



Product		Block Rate	NSS-Tested Throughput	3-Year TCO (US\$)			
Fortinet Advanced Three (FortiSandbox Cloud with Appliance v5.4.0 and For	99.6%	2,692 Mbps	\$20,430				
Drive-by Social HTTP Email Exploits Exploits Malware Malware					Offline Infections	False Positives	Evasions <sup>1</sup>
lock Rate 100.0% 93.3% 99.3% 99.0%					100.0%	0.00%	88.6%
Additionally Detected	0.0%	0.00%	NA				

Product			Breach Detection Rate <sup>1</sup>	NSS-Tested Throughput	3-Year TCO (US\$)	
	andbox-2000E v.3.0 P Agent) v.5.6.6.11		99.0%	8,667 Mbps	\$130,405	
False Drive-by Social Positives Exploits Exploits		HTTP Malware (Executables)	HTTP Malware (Docs & Scripts)	SMTP Malware		
0.93%	100.0%	100.0%	99.9%	99.9%		
Offline	Infections	Stability & Reliability		Evasions Detected		
10	0.0%		PASS	370/374		



## Multi-level Anti-spam filtering

```
... TCP connection on port 25...
Server: 220 mx.internal.lab
                                                              Banner
Client: HELO mx.external.lab
S: 250 mx.internal.lab Hello mx.external.lab, pleased to meet you
C: MAIL FROM: <a@external.lab>
S: 250 Sender ok
                                                             Envelope
C: RCPT TO: <b@internal.lab>
S: 250 Recipient ok
C: DATA
S: 354 Enter mail, end with "." on a line by itself
C: From: A <a@external.lab>
C: To: B <b@internal.lab>
                                                              Header
C: Date: Sat, 1 Apr 2017 16:53:26 +0100
C: Subject: Hello, World!
C: The quick brown fox jumped over the lazy dog.
                                                               Body
S: 250 Message accepted for delivery
C: QUIT
S: 221 mx.internal.lab Closing connection
... Connection closed with remote host ...
```

FortiMail combines more than a dozen antispam technologies that act at the connection, header and content level of email messages in order to identify spam, phishing, newsletters and more with high accuracy.



### **Basic Features**

### Anti-Spam/Anti-Phishing

#### FortiGuard Reputation Databases

- Cloud database query to identify know spam IP and content
  - FortiGuard Antivirus, Anti-Spam and URL Filtering
  - FortiGuard IP Reputation including Botnets
- Removes volumetric spam at low cost

#### Advanced Filtering Techniques

- Detects new Spam campaigns using a variety of dynamic techniques
  - Header Analysis
  - Dynamic Heuristics
  - Sender Reputation
  - Suspicious Newsletter
  - DKIM / SPF / DMARC
  - Greyware Scanning



#### Fortinet FortiMail contd.

Final score: 99.997

Project Honey Pot SC rate: 99.995%

Abusix SC rate: 99.999% Newsletters FP rate: 0.0%



### **Basic Features**

### **Data Protection and Compliance**

- Data Loss- & Content Protection
  - Preset HIPAA, GLBA, SOX, PCI dictionaries for easy compliance policy creation
  - Detailed content detection and protection techniques
- Helping with GDPR Compliancy
  - Role-based access to queues and quarantine for better delegation granularity
  - Detailed log audit:
    - Admin content changes
    - Configuration changes
    - Search terms
    - Archive retention
- Per Mailbox Policy-based Archiving
  - Sender/recipient, Subject/body/attachment filename keywords
  - Archive to remote system
  - Microsoft Exchange Journal Archiving







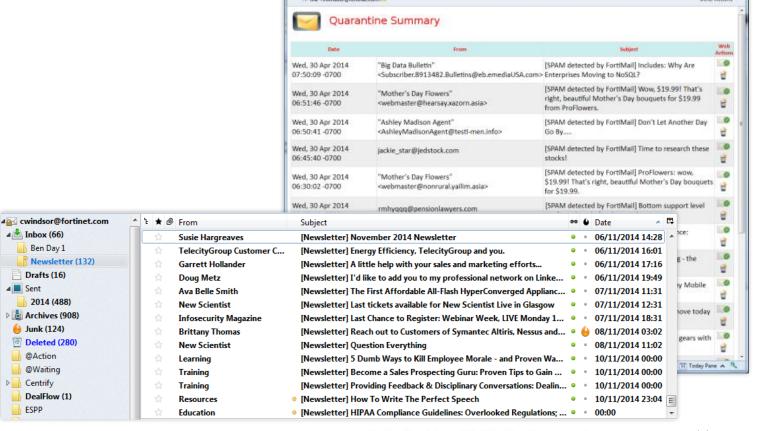




### **Basic Features**

### Quarantine, End User Digest, Newsletter detection

- Self-service personal quarantine digest
  - Sender and subject
  - Release or delete links
- Central quarantine
  - Easy administration
  - Can be consolidated across devices
- Newsletter detection
  - Both regular and suspicious
- Content modification
  - Automatic tagging and delivery
  - Header insertion
  - ...



Anbox - cwindsor@fortinet.c. - Calendar

File Edit View Go Message Events and Tasks Tools Help

\$ Get Mail ▼ # Write ▼ ■ Chat Address Book # Report Spam ■ Tag ▼ Quick Filter

ther: Quarantine Summary: [ 14 message(s) guarantined from Tue, 29 Apr 2014 17:00:00 -0700 to Wed, 30 Apr 2014 08:00:00 -070

■ Quarantine Summary: [1...

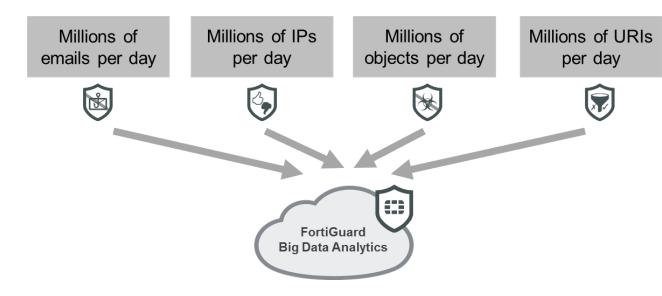
♠ Reply → Forward @ Archive @ Junk Delete

## **Advanced protection**

### **Defending Against Emerging Threats**

#### Outbreak Protection

- Spam: Suspicious attachments detected in known spam can be blocked until full evaluation by FortiGuard Labs.
- Virus: Cyberthreat Alliance, FortiSandbox Cloud Collaboration, FortiGuard Pre-Signature hashes



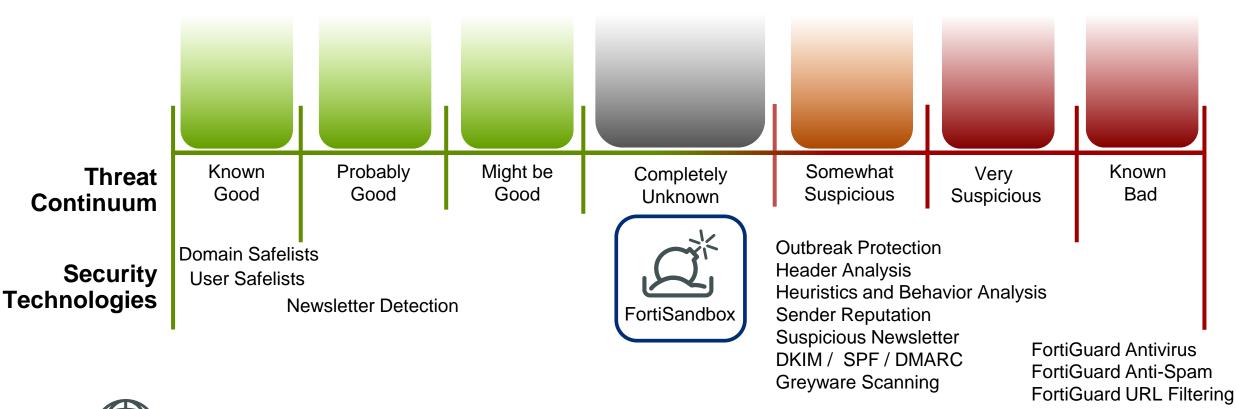
#### Behavioural Analysis

- Machine learning engine based on previous detections
- Is behaviour similar to recent signature based detections? If it walks like a duck......



## **Behavior-based Detection of the Unknown**

"99% of malware hashes are seen for only 58 seconds or less. This reflects how quickly hackers are modifying their code to avoid detection." \*





FortiGuard IP Reputation

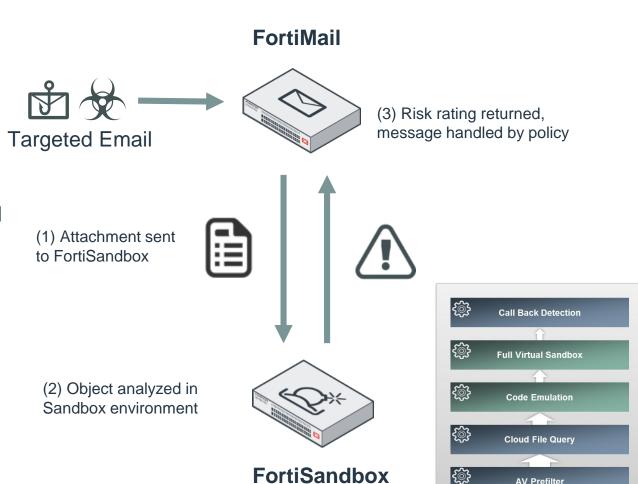
## Sandboxing – Analyzing unknown threats

Most efficient Zero-day prevention

### FortiSandbox Threat Analysis

#### FortiMail queues email and submits files and **URLs to FortiSandbox for analysis**

- AV Pre-filtering
- Cloud results lookup is sample already known bad
- Analyze objects in a virtual sandbox environment
- Callback detection does sample try to call home for instructions
- Assign and return a rating for the submission
- FortiMail maintains a cache of FortiSandbox results.



**AV Prefilter** 

<sup>\*</sup> Optional but a core part of an ATP solution FERTINET

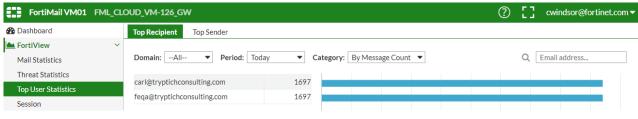
## **Enhanced Visibility - Monitoring**

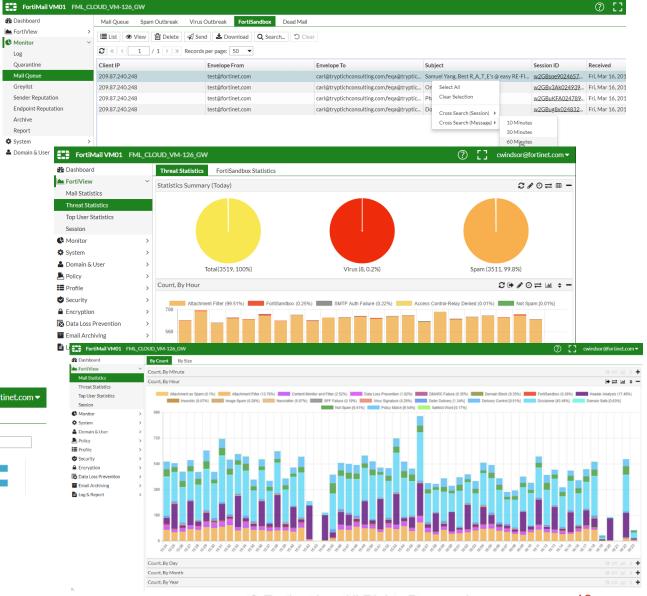
#### Monitoring

• Quarantine / Greylisting / ...

#### FortiView

- Mail Statistics
- Threats
- Top users
- Session view





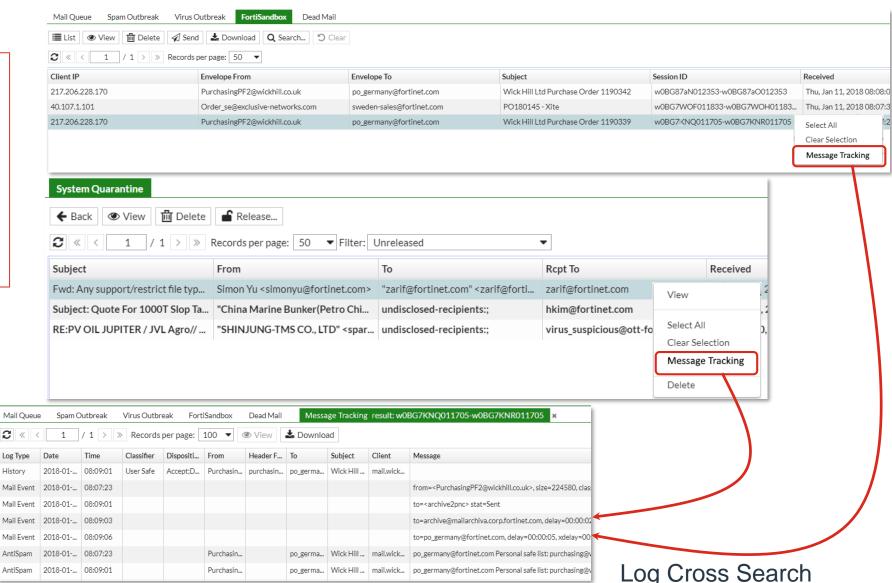


## **Enhanced Visibility - Log and message tracking**

Millisecond Log Timestamp 05:59:28.892 2018-04-16 2018-04-16 05:59:28.892 2018-04-16 05:59:28.924 2018-04-16 05:59:28.934 2018-04-16 05:59:28.962

05:59:28.997

Log Type



Cross Search Logs from Mail **Queues and Quarantine** 

2018-04-16



# **FortiMail**

What about Office 365?

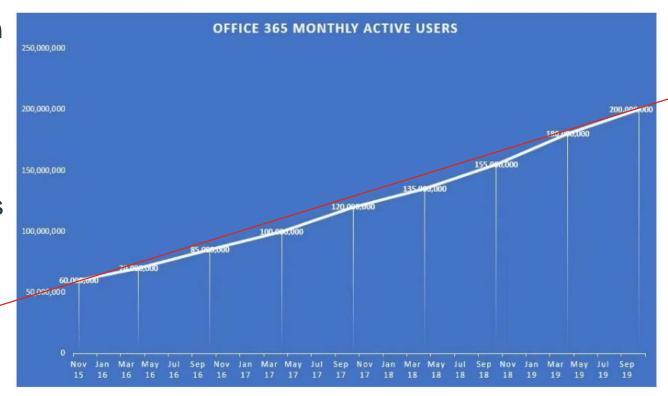




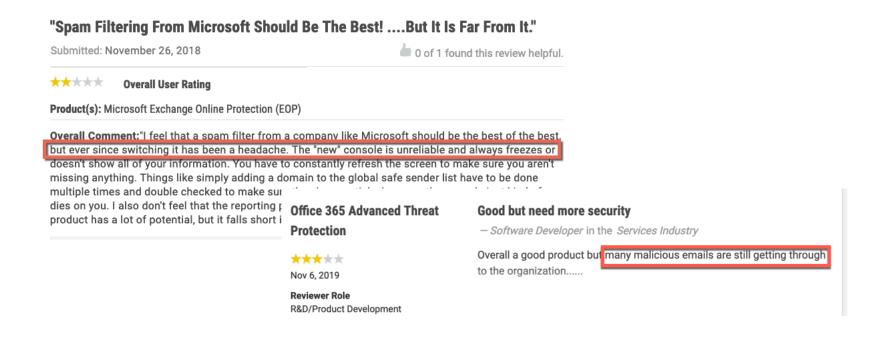
## Office 365



- E-mail is driving the Office365 migration
  - Adoption is ever-increasing
- Integrated security could be better
  - More than 50% of Office365 customers use third party Secure E-mail Gateway solutions (according to Gartner)
- FortiMail protecting Office365 can offer
  - Better security and visibility
  - Remediation features



## Office 365 - Customer's feedback



- Difficulty in addressing Spam and Phishing issues
- Complex Web UI and reportedly not always reliable console



## Office 365 - Exchange Online Protection

- Customers report poor recognition of phishing attempts, including attacks that impersonate Microsoft Outlook and SharePoint which contain links leading to dangerous payloads
- No concept of System Quarantine. The default EOP configuration move malicious content (including viruses) to users Junk folder who can easily release messages.
- Threat Reports in the security and compliance center focus on malware and spam but ignore other non malware based attached including credential phishing and email fraud.
- Limited Quarantine handling and report frequency

## Office 365 - Perceived strengths and weaknesses

Strengths	Weaknesses
<ul> <li>Native Office365 integration for email security</li> <li>Ease of use, scalability, and integration with Office365</li> <li>EOP has a large number of deployments, making it a popular choice (155 million)</li> </ul>	<ul> <li>Complex licensing structure - many different plans at different price points. Difficult for customers to understand exactly what security features they are getting with what plans</li> <li>Expensive: ATP-1 \$24, ATP-2 \$60 and Office365 Enterprise E5 \$420 /year/user</li> <li>Challenges with Hybrid Cloud implementation</li> <li>Features and functionalities are accessed and managed through different consoles</li> <li>Customers still report high degrees of spam, malware and other forms of attacks</li> <li>High False Positive rate</li> <li>Capability to block phishing is poor. Customers need to create custom rules</li> <li>Multiple OEM AV Engines</li> <li>Sandbox has limited file type support with limited reporting</li> </ul>

## **Independent Testing**

#### Fortinet FortiMail (5 out of 5)











#### Microsoft (1 out of 5)



Fortinet Result	Test	Microsoft		
Verilified SPAN - Wrushin con	Virus Bulletin VBSpam	DNP		
99.6%	ICSA Labs ATD Email	DNP		
97.8%	NSS Labs Breach Prevention	DNP		
99.0%	NSS Labs Breach Detection	DNP		
AAA Rating 93%	SE Labs Email Security Services	B Rating- 35%  Accuracy		



EXECUTIVE SUMMARY								
Tested	Protection Accuracy Rating (%)	Legitimate Accuracy Rating (%)	Total Accuracy Rating (%)					
Symantec Email Security .cloud with ATP	97%	100%	98%					
Proofpoint Essentials Advanced	98%	97%	98%					
Fortinet FortiMail Cloud - Gateway Premium	92%	100%	93%					
Microsoft Office 365 Advanced Threat Protection	20%	95%	35%					
Microsoft Office 365	-15%	100%	8%					



## **SE Labs Summary - March 2020**

EXECUTIVE SUMMARY										
Product	Protection Accuracy Rating	Legitimate Accuracy Rating	Total Accuracy Rating	Total Accuracy Rating (%)						
Perception-Point	2,603	700	3,303	94%						
Fortinet FortiMail	2,525	640	3,165	90%						
Mimecast Secure Email Gateway	2,412	700	3,112 2,231	89%						
Kaspersky Security for Office 365	1,681	550		64%						
Google G Suite Enterprise	956	505	1,461	42%						
Google G Suite Business	825	535	1,360	39%						
Microsoft Office 365	463	550	1,013	29%						
Microsoft Office 365 Advanced Threat Protection	426	550	976	28%						

Products highlighted in green were the most accurate, scoring 40 per cent or more for Total Accuracy. Those in orange scored between 20 to 40 per cent. Any products shown in red scored less than 20 per cent.

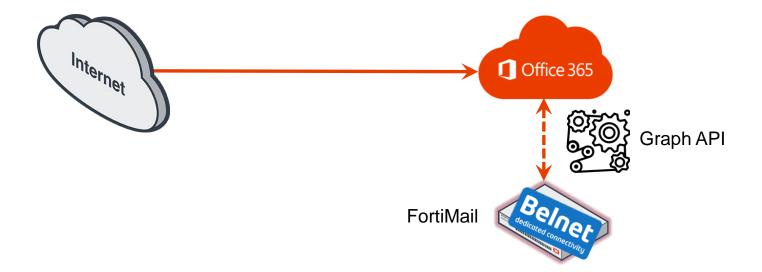


## FortiMail with Office 365 architectures





Inline Mode



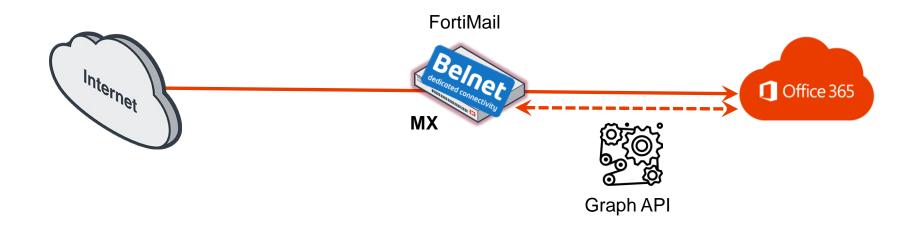
Off Path Mode



## FortiMail with Office 365 architectures



Mixed Mode (Inline + API)





# **FortiMail**

Key Features

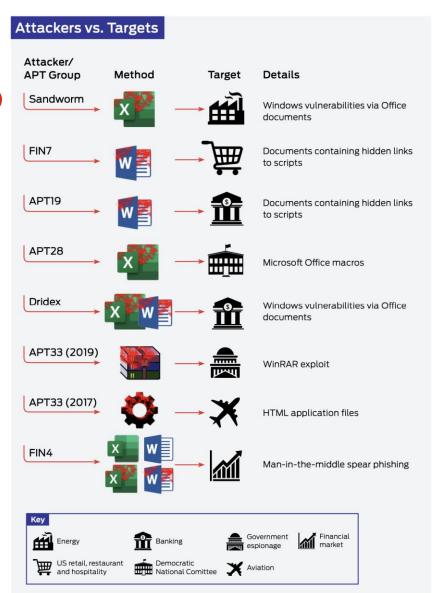
F#RTINET.



## Aligning with Market Needs and Recommendations

Making sure new techniques are relevant to today's evolving threat landscape:

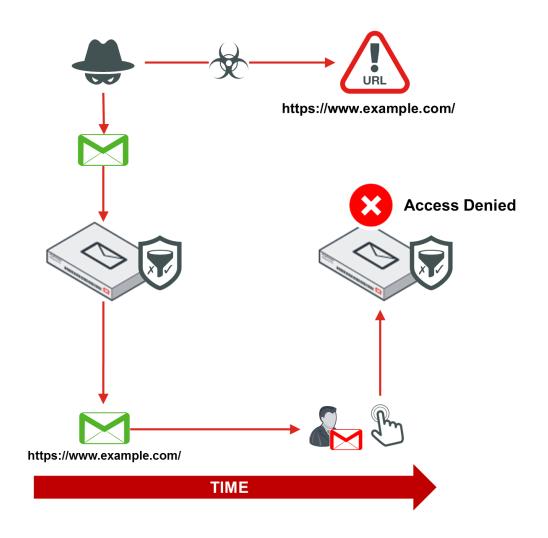
- Time-of-Click and URL Removal
- Content Disarm and Reconstruction
- Business Email Compromise
- Geo-IP capabilities
- Identity Based Encryption



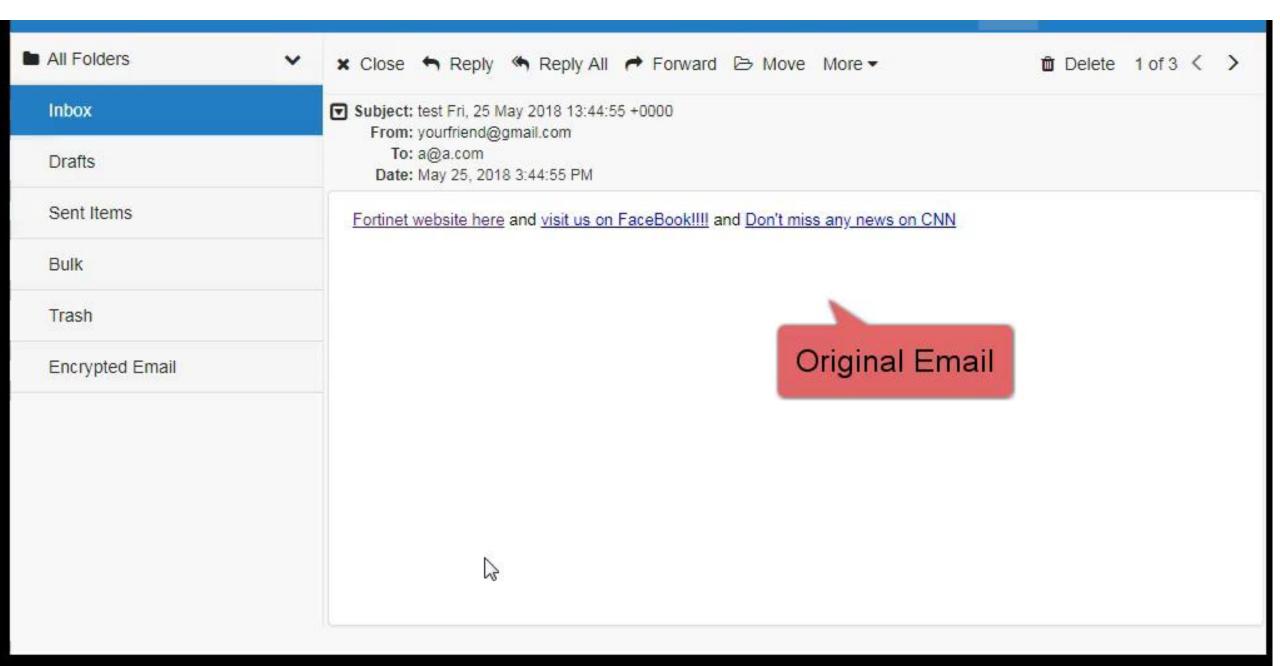


## **Time-of-Click Protection**

- URL's are rewritten to point at FortiMail
- FortiMail rescans when links are clicked to detect status change since first rating



## **Time-of-Click Protection - Demo**



## **Time-of-Click Protection: logs**

1												
Log Type	Date	Time 🔺	Classifier	Dispositi	From	Header F	То	Subject	Client IP	Client Na	Source	Message
Mail Event	2018-10-01	11:50:31.854										from= <yourfriend@gmail.com>, size=861, class=0, nrcpts=1, msgid=</yourfriend@gmail.com>
AntiSpam	2018-10-01	11:50:32.190			yourfrien		a@a.com	test Mon,	10.0.0.66			Detected by Attachment Filter. Content disarm
History	2018-10-01	11:50:32.191	Attachme	Modify S	yourfrien	yourfrien	a@a.com	test Mon,	10.0.0.66		External	
Mail Event	2018-10-01	11:50:32.226										STARTTLS=client, relay=a.com., version=TLSv1.2, verify=OK, cipher
Mail Event	2018-10-01	11:50:32.568										to= <a@a.com>, delay=00:00:01, xdelay=00:00:00, mailer=esmtp, pri</a@a.com>
AntiSpam	2018-10-01	12:07:08.043					a@a.com			10.0.0.1		URI Protect Passed: received at Mon, 01 Oct 2018, received categor
AntiSpam	2018-10-01	12:09:47.317					a@a.com			10.0.0.1		URI Protect Blocked: received at Mon, 01 Oct 2018, category: 37, cli
AntiSpam	2018-10-01	12:10:01.653					a@a.com			10.0.0.1		URI Protect Passed: received at Mon, 01 Oct 2018, received categor

Date=2018-10-01

Time=12:10:01.653

To=a@a.com

Client Name=10.0.0.1

Message=URI Protect Passed: received at Mon, 01 Oct 2018, received category: 36, clicked category: 36, http://www.cnn.com

Session ID=w919oV12004663-w919oV13004663



## **Content Disarm and Reconstruction**

- General Observation:
  - Sandboxing can possibly impact real-time business flows (introducing delay)
- Complementing Solution:
  - Incoming E-mail will be
    - disarmed (harmful content is disabled)
    - reconstructed
    - forwarded
  - Original attachment can be delivered to user quarantine
- CDR considered an essential complement to Sandboxing in ATP





#### **Content Disarm and Reconstruction** Remove macros example.docm - Microsoft Word Page Layout References Review ■ Header ▼ Footer ▼ Ω Symbol \* A≡ Drop Cap ▼ Me Page Break Cross-reference Page Number Content Profile 2 - 1 - 1 - 1 - 2 - 1 - 3 - 1 - 3 - 1 - 4 - 1 - 5 - 1 - 6 - 1 - 7 - 1 - 8 - 1 - 9 - 1 - 10 - 1 - 11 - 1 - 12 - 1 - 13 - 1 - 14 - 1 - 15 - 1 - 16 - 1 - \land 1 - 18 - 1 -Domain: system DOCM test file Profile name: CF\_Inbound + New... ☑ Edit... Action: SystemQuarantine Purpose: Provide example of this file type Document file type: DOCM Attachment Scan Rules Neutralize URLs Version: 1.0 Scan Options Remark: Content Disarm and Reconstruction Example content: https://www.playbov.com Action: deliver HTML content Click Protection Test Data: Text content Remove URIs MS Office 0 PDF () Archive Handling Remove embedded content File Password Decryption Options The names "John Doe" for males, "Jane Doe" or "Jane Content Monitor and Filtering Roe" for females, or "Jonnie Doe" and "Janie Doe" for children, or just "Doe" non-gender-specifically are used as placeholder names for a party whose true identity is unknown or must be withheld in a legal action, case, or discussion. The names are also used to refer to acorpse or hospital patient whose identity is unknown. This practice is widely used in the United States and Canada, but is rarely used in other English-speaking countries including the United Kingdom itself, from where the use of "John Doe" in a legal context origi-

New Zealand.

Page: 1 of 2 | Words: 425 | 

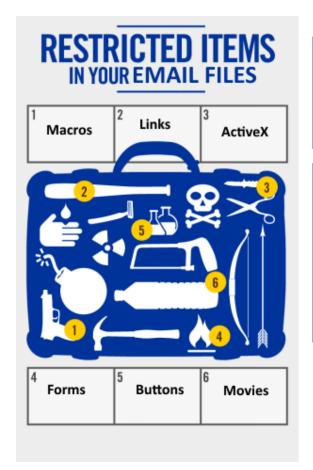
English (U.S.) |

nates. The names Joe Bloggs or John Smith are used in the UK instead, as well as in Australia and

□ □ □ □ □ 100% -

## **Content Disarm and Reconstruction**

Formats and Active Functions can be selected



config file content-disarm-reconstruct
 set component-type-options ?
end

```
office-dde strip Dynamic Data Exchange fields in Microsoft Office documents office-embedded-object strip embedded objects in Microsoft Office documents office-hyperlink strip hyperlinks in Microsoft Office documents office-linked-object strip linked objects in Microsoft Office documents office-macro strip macros in Microsoft Office documents pdf-action-form strip actions that submit data to other targets in PDF documents pdf-action-gotor strip links to other PDF documents in
```

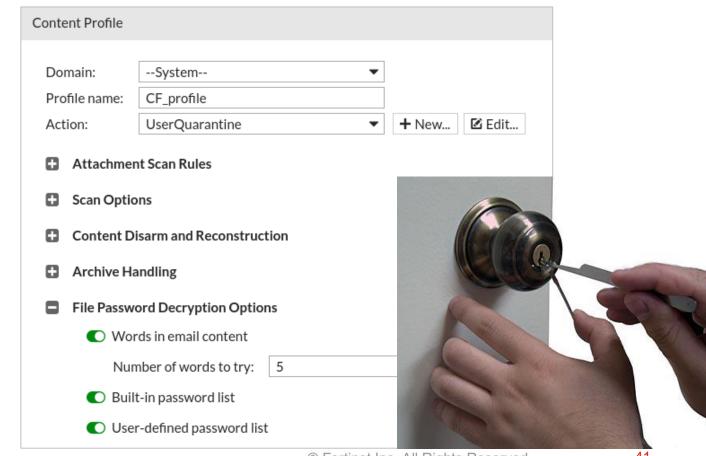
## Password Protected and/or Encrypted Attachments

FortiMail can be made capable of giving visibility on password protected/encrypted attachments:

- PDF
- Archive
- Office files

#### Using keywords from:

- mail body
- built-in password list
- user-defined password list



## **Business Email Compromise**







Detect spoofing of C-Level Emails (whaling attacks)

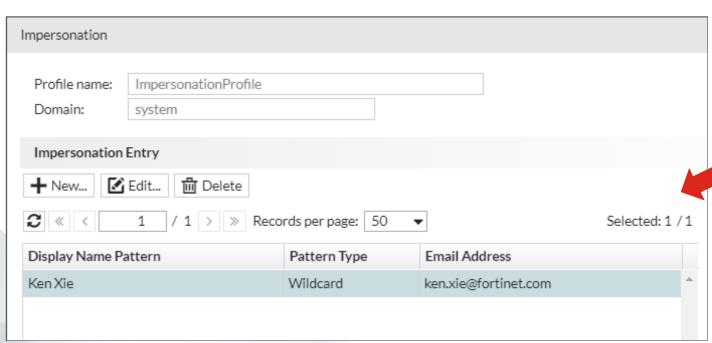
- » Identify normal Display Name/Header Address matches
- » Detect inbound email spoofing
- » Warn recipient with Subject Tag or Body Header

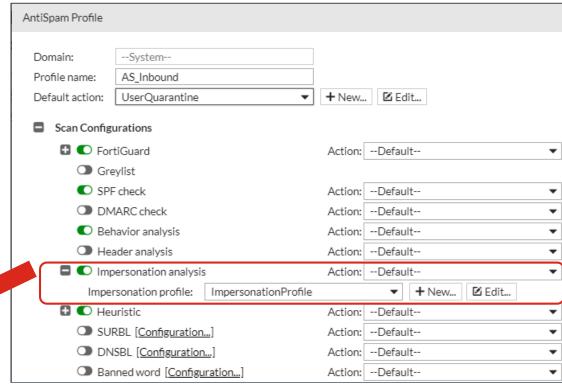
Mail From : Ken Xie < kxie@frotinet.com >

To: CFO@fortinet.com

Warning: Suspected Impersonation



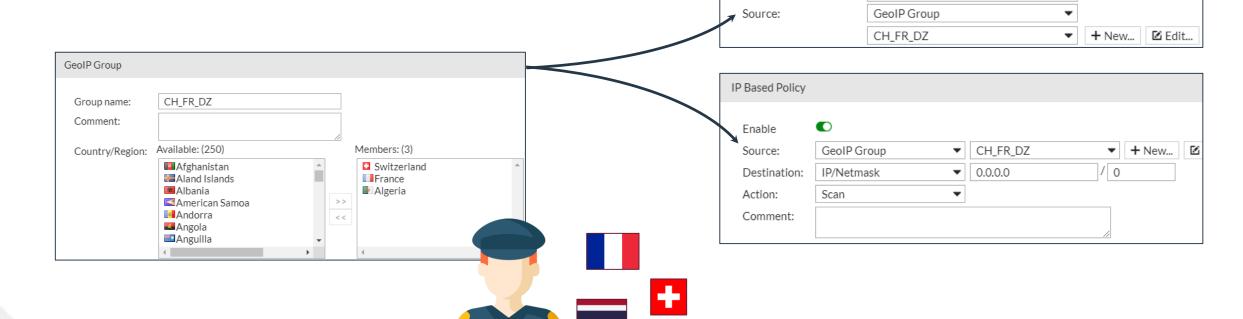




## FortiGuard Geo-IP database



- Policies based on Country Groups instead of IP
- Support custom Geo-IP to handle exceptions



Access Control Rule

Enabled

Sender:

Recipient:

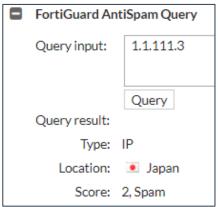
User Defined

User Defined

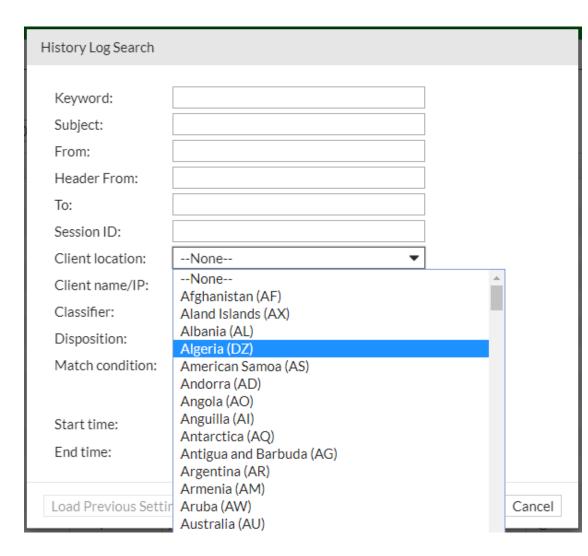


## Geo-IP capable wherever you need it







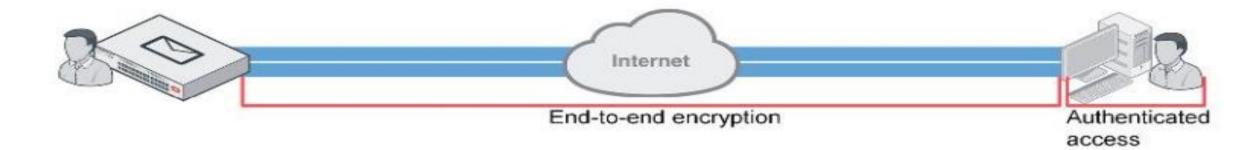


## **Identity Based Encryption (IBE)**

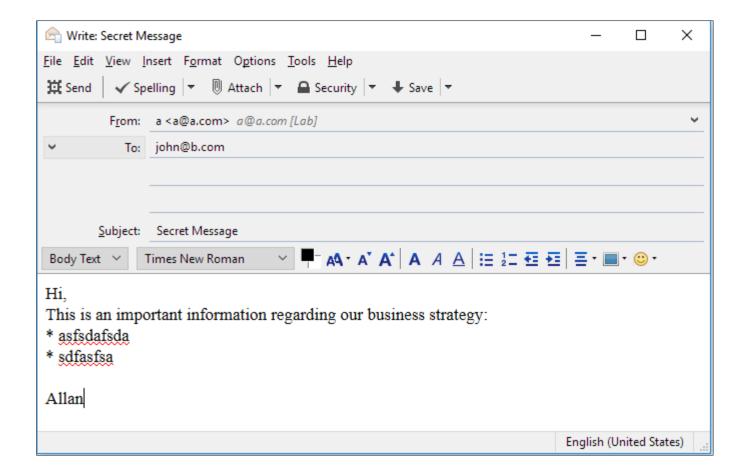
FortiMail provides Identity-Based Encryption (IBE), in addition to S/MIME and TLS/SSL, as email encryption options to enforce policy-based encryption for secure content delivery.

#### **Benefits:**

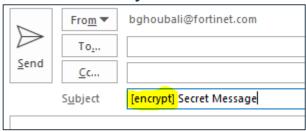
- Security an extra layer of email protection and confidentiality
- Ease of use as easy to use as a standard email. No need of certificate and key management for end-users and no need to install additional hardware or software.
- Flexibility both Push and Pull delivery options, delivering encrypted emails directly to your users, or storing them on the FortiMail platform for retrieval, or a combination of the two options.



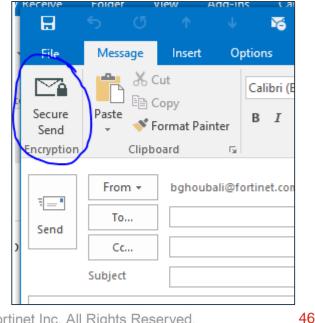
## **IBE Example: Client experience**



#### keyword

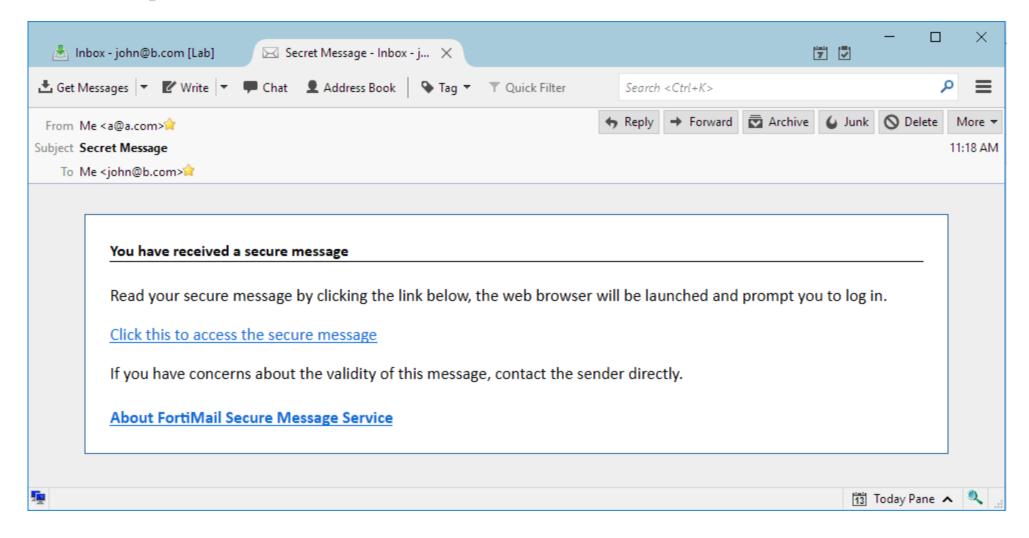


#### Plugin

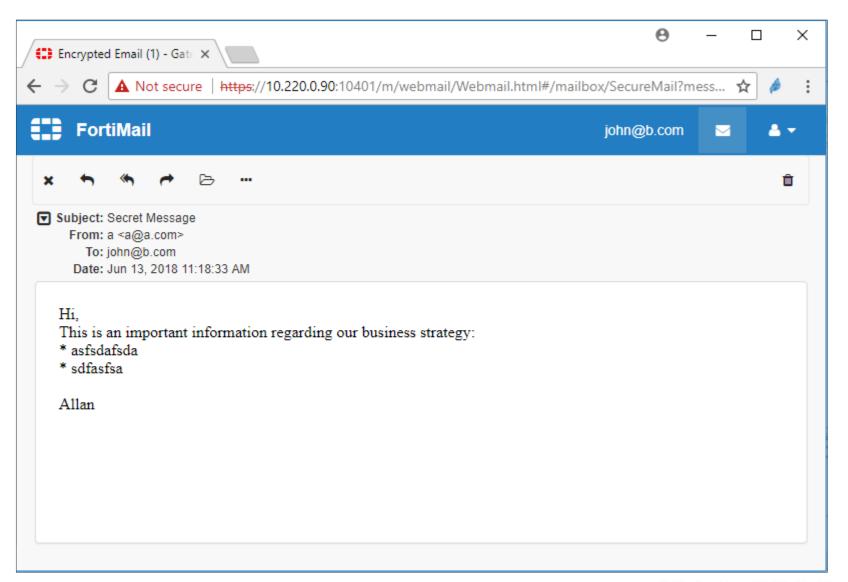




## IBE Example: received email

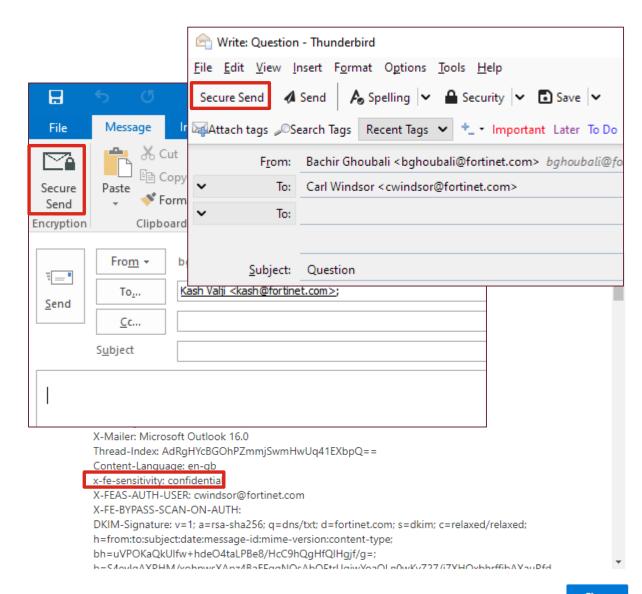






## IBE Plugin for secure e-mail sending

- Compatible with
  - Outlook 2013 / 2016
  - Thunderbird
- Sets header to trigger IBE on FortiMail





# Plus many more features ... (please see docs.fortinet.com)

- Aliases / address mapping
- LDAP support
- Recipient/Sender verification
- Syslog / SNMP
- Email alerts
- High availability / Scalability cluster
- IBE / S-MIME Encryption & Signing
- Archiving
- DLP Data Loss Prevention
- Backscatter prevention

- Disclaimer insertion
- UI Customization/internationalization
- DSN Delivery Status Notification
- Deferred delivery (inbound/outbound)
- Network Access Control
- Rate Limiting in/out
- Sub-domain support
- DKIM/SPF/DMARC
- Brute force document decrypt
- SSO Single Sign On

• ...

# **FortiMail**

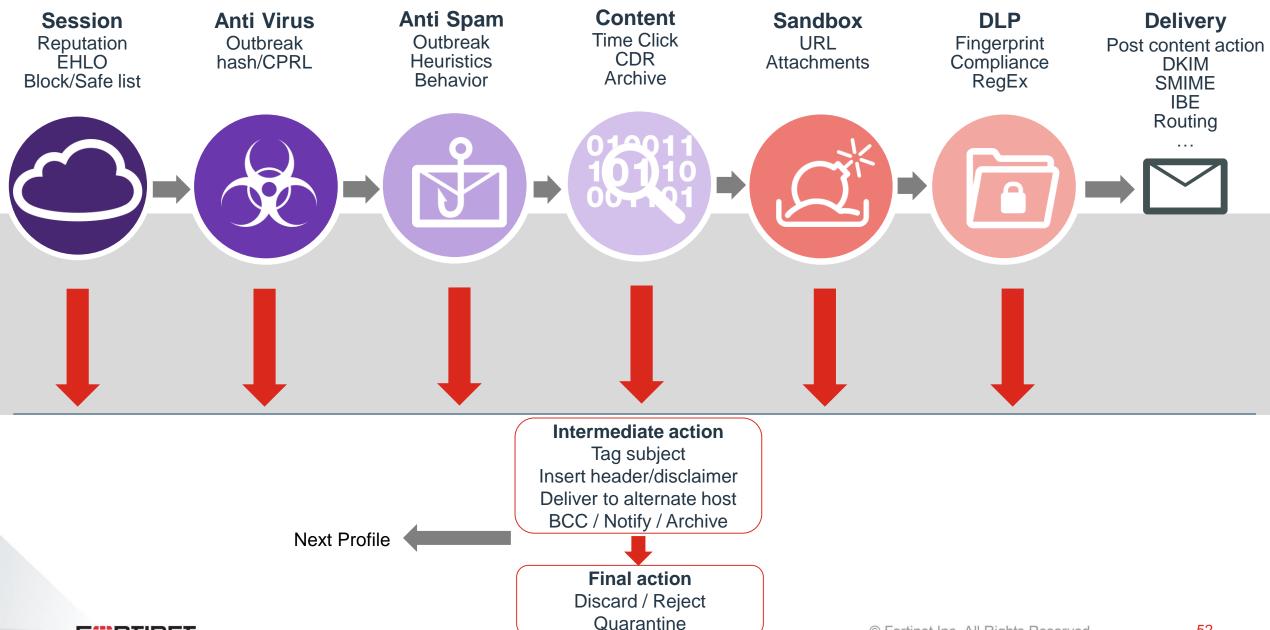
Typical Mail Flow





### Typical e-mail flow FortiMail – Going through the profiles...

FERTIDET



### Resources

- Online documentation
  - https://docs.fortinet.com
- API documentation
  - https://fndn.fortinet.net
- NSE Training / NSE 6 Fortimail
  - <a href="https://training.fortinet.com">https://training.fortinet.com</a>







# FERTINET