

Videoconferencing Service

Reach the world with a click of the mouse

Already in 1964, Marshall McLuhan spoke of the world as a "global village". Today's Internet technology indeed means that it is child's play to communicate with others throughout the world. Videoconferencing now takes this trend one step further. Both image and sound are simultaneously sent over the internet in real time. It goes without saying that this requires a reliable network with sufficient bandwidth. BELNET has this infrastructure at its disposal and would like to encourage its customers to make optimum use of it.

BELNET Videoconferencing Service

A number of institutions and organisations already have the basic equipment needed for videoconferencing. For conferences with a greater number of participants (four or more), however, a powerful and reliable Multipoint Control Unit (MCU) is indispensable. The MCU receives the images and the sound from the various participants and from these generates a new image with associated sound that is visible and audible to all conference participants. It is equipped to handle various standards.

BELNET has two MCUs available for its customers. This infrastructure is accessible via the BELNET IP network as well as via ISDN. Technical support can also be provided if needed.

Three levels of service

BELNET customers can choose from three different levels of support as needed:

- **The ad hoc service**

With the ad hoc service, you can start up and manage a videoconference yourself with the help of an online user interface. Please note that the use of the MCU via this ad hoc service is only possible via an IP network and no guarantees are given concerning availability. This service in fact is designed to make you familiar with the equipment and the possibilities. Thus, use it to experiment.

- **The MCU reservation service**

This service allows you to plan for and schedule a videoconference. This means you are certain that the MCU equipment will be available at the requested time. Incoming ISDN lines can also be used with this service. Reservation is also done via an online interface, for which a user name and password are required. These can be obtained from your organization's network manager.

- **The MCU reservation service with support**

If you opt for this service, BELNET manages the complete videoconference for you, from beginning to end. In addition, the connections with the various participants are checked before the conference starts. To make use of this service, contact us at [+ 32 2 790 33 97](tel:+3227903397). This service is available from Monday through Friday, 8:30 to 20:00.



What do you need?

To use the MCU, you need H323-compatible videoconferencing hardware and/or software. If you use software for videoconferencing (for example Netmeeting or Gnomemeeting,...), you also need a webcam, microphone and a sound card.

If you have this equipment, you can start videoconferencing immediately. The various services are accessible via <http://video.belnet.be>

- You can start immediately with the ad hoc service.
- To reserve the MCU, you first need to request the user name and the password from the network manager for your institution or organization.
- Additional support can be requested by telephone at + 32 2 790 33 97 or via e-mail at videoconf@video.belnet.be

More information

More information on BELNET can be found at our website: www.belnet.be

If you have questions concerning these or other BELNET services, feel free to contact our Customer Relations Department (free of charge) at 0800 90548 or via e-mail at customer@belnet.be

BELNET customers can access the support site where more technical details can be found on these and other BELNET services: <http://support.belnet.be>